

**GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF HEALTH
HEALTH REGULATION ADMINISTRATION
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION**

NAME OF FACILITY: Community of Hope Family Health and Birth Center	DATE of INSPECTION July 3, 2017
STREET ADDRESS: 801 17 th Street NE Washington DC 20002	
SUMMARY OF DEFICIENCIES NOTED BY SURVEYING AGENCY	PROVIDER'S PLAN OF CORRECTION WITH TIME TABLE
<p>An annual licensure survey conducted on July 3, 2017. The following deficiencies based on medical record reviews, document reviews, staff interviews, observations and environmental review.</p> <p><u>2612. Environmental Services and Infection Control.</u></p> <p>In order to prevent against and provide for the control of infection, each maternity center shall be equipped with the following:</p> <p>This condition is not met as evidenced by:</p> <p>Based on observations during the during the licensure survey on July 3, 2017, at approximately 10:30 AM, it was determined that Housekeeping and Maintenance services were not adequate to ensure that the facility is maintained in a safe and sanitary manner.</p> <p>The findings include:</p> <ol style="list-style-type: none"> 1. Floor surfaces were soiled and stained near the bed; sprinkler head surfaces soiled with dust and the bathroom door edge surfaces, were marred in Room 400. 2. Floor surfaces soiled and dusty in corners in the Family Birth Room 404. 	<p><i>Please start typing your responses here:</i></p> <p>Since the DOH's visit, the janitorial/maintenance issues have been addressed and meet the expectations of the Department of Health.</p> <p>1 and 2 - All areas where cleaning needs were noted have been thoroughly cleaned and are cleaned daily and inspected weekly. In July 2017 cleaning staff were re-trained and work flow expectations clarified. This includes cleaning and maintaining floors, walls, ceiling and all other surfaces.</p> <p>A COH Birth Center preventative maintenance plan and checklist has been developed and presented to the cleaning and maintenance contractor. This plan will further clarify expectations and be used for ongoing monitoring and communication with the cleaning staff.</p>

3. Floor surfaces soiled with debris; plastic cups stored on the counter to lacked a plastic sleeve to prevent contamination, in the Staff Lounge.
4. Floor surfaces soiled with dust and other debris under the storage rack, and paper products were on floor surfaces in the Clean Utility Room.
5. Floor surfaces soiled under counter tops, and ambulating areas, two (2) large cardboard boxes were improperly stored directly on floor surfaces; the entrance door and doorjamb surfaces were marred in the Autoclave Room.
6. Counter top and floor surfaces were soiled and stained in the Soiled Utility Room.
7. The frontal seal and interior areas of the washing machine soiled with debris, and floor surfaces soiled and dusty in the rear of the washer and dryer. The interior parts of the sink soiled; the overhead lamp cover was cracked and damaged; ceiling tile surfaces near the lamp soiled and damaged, one (1) of three (3) plastic bins used for transporting clothing damaged in the Laundry Room.
8. Multiple penetrations observed around water pipes that pass through the ceiling; ceiling tiles were missing, and floor tiles were damaged in the Boiler Room.

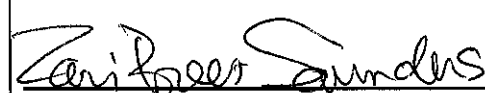
3. In addition to maintaining and cleaning all surfaces as described in the previous section, cups are now kept in a plastic sleeve until use.

4 and 5. All supplies in the lab, medication closet, clean supply room are dirty supply room were placed on crates or reorganized onto shelves. Debris and old supplies were thrown away. No supplies sit directly on the floor in any of these areas. Additionally rooms are kept locked and staff and cleaners have have codes to enter those rooms for regular cleaning.

6. The counter and floors in the dirty utility room have been thoroughly cleaned and are included in the new preventative maintenance plan.

7. The washing machine, dryer and floor surfaces have been thoroughly cleaned. and The interior stain in the sink is permanent. A replacement sink has been ordered to remedy the problem. Additionally, new lamp covers and ceiling tiles are on order and will be replaces as soon as they arrive. The broken laundry bin has been disposed of.

8. The situation has been assessed and replacement ceiling and floor tiles have been ordered.

 11/6/2017
 Provider's Signature Date